



Credentialing 2018: Need for Speed

NCAMSS

Annual Conference

May 9-11, 2018
Great Wolf Lodge
Concord, NC



Credentialing 2018: Need for Speed

A G E N D A



Wednesday, May 9

- | | |
|---------------|---|
| 7:30a-8:00a | Registration |
| 8:00a-8:30a | Welcome and Conference Kick Off |
| 8:30a-10:00a | Keynote Speaker: “The Funny Thing About Change” -- <i>Kay Frances</i> |
| 10:00a-10:15a | Break |
| 10:15a-11:45a | DEA Update: Issues and Trends |
| 11:45a-12:45p | Networking Lunch |
| 12:45p-2:15p | CCN Update -- <i>Ropizah Ervin, CPCS, CPMSM</i> |
| 2:15pm-3:00pm | State Business Meeting |



Thursday, May 10

- | | |
|---------------|---|
| 8:00a-8:15a | Day Two Kickoff |
| 8:15a-9:45a | Advanced Credentialing and Privileging Concepts Overview --
<i>Kathy Matzka, CPMSM, CPCS, FMSP</i> |
| 9:45a-10:00a | Break |
| 10:00a-11:00a | Medical Staff Meeting Management |
| 11:00a-12:00p | Documenting Provider Competency for Low and No Volume |
| 12:00p-12:45p | Networking Lunch |
| 12:45p-1:45p | You’ve Been Subpoenaed: What’s Next? |
| 1:45p-2:00p | Break |
| 2:00p-3:00p | Enter Here, Exit There: Beginning Well and Finishing Exceptionally |



Friday, May 11

- | | |
|---------------|---|
| 8:15a-8:30a | Day Three Kickoff |
| 8:30a-10:00a | “The Value of Metrics” and “Project Planning for MSO Staff” --
<i>Renee Aird Dengler</i> |
| 10:00a-10:15a | Break |
| 10:15a-11:45a | 2018 Hot Topics -- <i>Renee Aird Dengler</i> |
| 11:45a-12:00p | Door Prizes/Closing |

NCAMSS Registration Form

Annual Meeting

May 9-11, 2018



Name: _____
Certification/Title: _____
Employer: _____
Address: _____
Phone: _____
Fax: _____
Email: _____
Special Dietary Needs: _____

Gift Exchange

Join our gift exchange excitement by bringing a wrapped/bagged treasure (approximately \$10 value) the first day of conference. An item unique to your area would make a wonderful gift for a colleague.

Conference Registration Fee

- | | |
|---|----------------------------|
| ● Early Bird (Received on or before 4/15/18): | ● Received after 4/15/18: |
| _____ Member: \$300.00 | _____ Member: \$350.00 |
| _____ Non-Member: \$325.00 | _____ Non-Member: \$375.00 |

Mail Registration Form and Check to:

June Thomas
c/o Vidant Duplin Hospital
PO Box 278
Kenansville, NC 28349
june.thomas@vidanthealth.com



Cancellation policy: Registration fee, less a \$25 administrative charge, is refundable if written notice is received at least 10 working days prior to the conference. Registrants unable to attend may send an alternate in their place. (Notify your state contact above for refunds or changes to registration information.)

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S P E A K E R S

Kathy Matzka, CPMSM, CPCS, FMSP, has over 30 years' experience in credentialing, privileging, and medical staff services. She worked for 13 years as a hospital medical staff coordinator before venturing out on her own as a consultant, writer, and speaker. She is one of the first recipients of the NAMSS Fellow Designation, which is the pinnacle of achievement and acknowledgment for the Medical Services Professional. Kathy has authored and contributed to a number of books related to medical staff. She has worked with the NAMSS Education Committee developing and editing educational materials related to the field including CPCS and CPMSM Certification Exam Preparatory Courses and has served as instructor for NAMSS for eleven years.



Renee Aird Dengler, RN, MS, CPMSM, CPCS, FMSP, Consultant, provides senior-level consulting for Morrisey Consulting Services. Before joining Morrisey, she was director of medical and professional affairs for Advocate Health Care. She also chaired the health system's Credentialing Council and provided consulting for credentialing, privileging, and medical staff affairs. Renee has served in many roles with The Joint Commission, including developing the organization's first program for medical staff professionals and co-writing its Medical Staff Handbook. She has also been active with NAMSS, including serving as a board member and a faculty member of the NAMSS Education Institute. She co-wrote the first NAMSS Certified Provider Credentialing Specialist (CPCS) development course.

Ropizah Ervin, CPMSM, CPCS has been in the healthcare industry for over 20 years. She has worked in the Managed Care, Medical Staff Services, Provider Groups and Credentialing Verification Organization. Currently employed as Credentialing Manager with Novant Health Inc., Ropizah is a current Chair of Certification Commission of NAMSS (CCN). She was an Item Writer and served as Subject Matter Experts (SME) for various test development activities before she became a CCN member in 2010. Prior to assuming the role as a CCN Chair, Ropizah was a CCN Vice-Chair, Test Development Chair, and a CPCS Sub-Chair.



Kay Frances, MBA, has shared her message to "lighten up, stress less and take care of ourselves" in 40 states and Canada for over 30 years. She holds a Master's Degree in Business Administration, a degree in Health and Physical Education and a 4th degree black belt in karate. Kay is the author of "The Funny Thing about Stress; A Seriously Humorous Guide to a Happier Life." Kay has performed as a professional standup comedian for many years and appeared on a number of national television and radio programs including Lifetime Cable's "Girls Night Out" and NBC's "America's Funniest People." She also lived and performed in New York City where she appeared at the comedy clubs "The Improvisation" and "Catch a Rising Star."

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Reservations:

Great Wolf Lodge
10175 Weddington Road
Concord, NC 28027



Room Rates:

\$109.99 + 13% tax (Tue-Thu)
\$159.99 + 13% tax (Fri-Sat)

INDIVIDUAL RESERVATIONS:

Each guest must make their own reservations by calling the toll-free Central Reservations Department at 1-866-751-9653 by **Sunday, April 15, 2018**. They must identify themselves as members of the Group with **Reservation No. 1805NCAMSS**. All reservations must be guaranteed with a major credit card by the individual when booked through our Reservations Department and accompanied by a first night room deposit when booked online.



CEUs: A total of 14 CEUs for attending the conference have been requested from the NAMSS Education Council.

NCAMSS Board:



Sherry Settle, CPCS, CPMSM
Yvette Scott, CPMSM, CPCS
Mittie Elliott, CPCS
June Thomas
Donna Phillips, CPMSM
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